



To all concerned,

Please be advised that National Service Solutions supports the Accessibility for Ontarians with Disabilities Act, 2005 and complies with the Accessibility Standards for Customer Service, Information and Communications and Employment (Ontario Regulation 191/11). We are committed to treating people and meeting their needs in a manner that will maintain their dignity and independence by preventing and removing barriers for persons with disabilities.

Where it is not possible to remove barriers, we will make efforts to accommodate persons with disabilities in a timely, effective and suitable manner.

National Service Solutions is committed to training our staff to understand their obligations under Ontario's accessibility laws as well as the aspects of the Ontario Human Rights Code which applies to persons with disabilities.

National Service Solutions will maintain our accessibility policies in a written format. We are committed to meeting the communication needs of people with disabilities. When a request is received we will consult with the person to determine their information and communication needs.